



HOW DO I DELETE MY PBC SUBSCRIPTION (ACCOUNT)?

Section Links

What happens if I delete my PBC subscription (account)?

If I delete my PBC subscription (account) can I sign-up again in the future?

How do I delete (cancel) my PBC subscription?

What happens if I delete my PBC subscription (account)?

- This is really cancelling your membership subscription
- Deleting your PBC subscription or account means you are cancelling your membership to PBC
- All of your information will be deleted
- Access to PBC will be removed, meaning you will no longer be able to access PBC

If I delete my PBC subscription (account) can I sign-up again in the future?

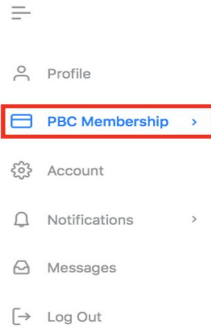
- Yes, you can sign-up again as a client if you have a coach with a PBC membership
- Clients can only sign-up to PBC through a coach
- However, your information from previous assessments will not be available and you will be starting any new PBC Assessments from version 1

How Do I Delete My PBC Subscription (Account)

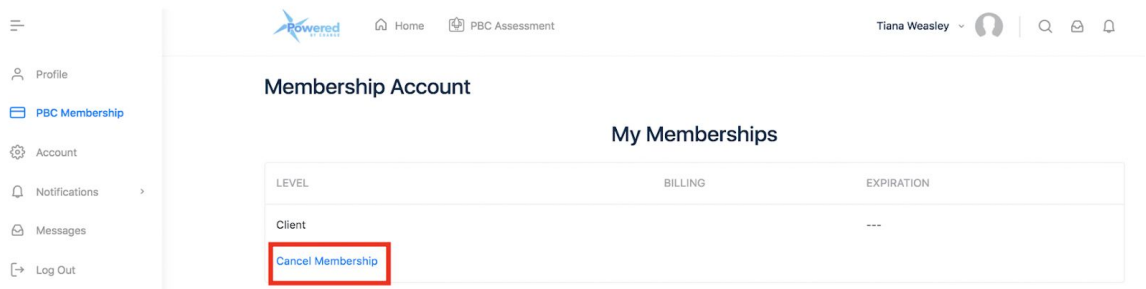
How do I delete (cancel) my PBC subscription?

- To delete or cancel your PBC subscription (account) follow the below steps:

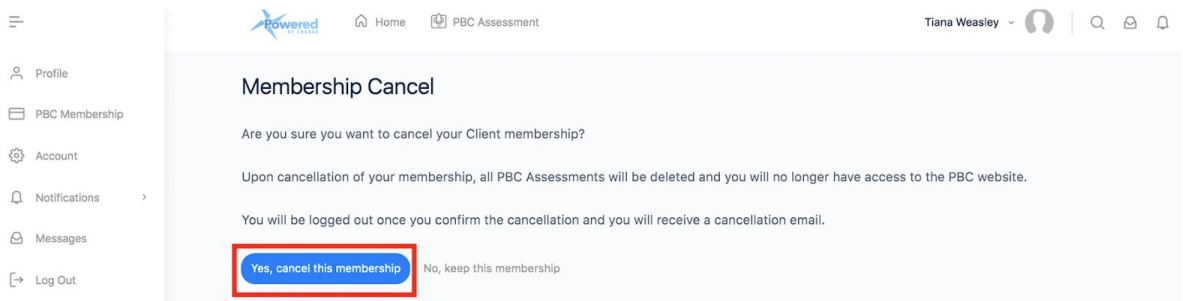
1. On the left-hand side menu bar, click on 'PBC Membership'



2. Select the 'Cancel Membership' option



3. Review the information and if you want to continue, click on the 'Yes, cancel this membership' button



4. Once you have clicked on this button, the request will be processed and once it is finalised you will be logged out and your membership account will be deleted
5. You will receive an email confirmation of your membership cancellation
6. You will no longer have access to the PBC website or PBC Assessment